

Business Price Fact Sheet

Effective 1 July 2017 to 30 June 2018

Fixed service and variable usage charges

Shepherds Bay Plus business customers pay fixed service and variable usage charges for drinking water, wastewater and recycled water services. Customers receive a monthly bill that covers the following:

- **Drinking water variable usage charge**
Paid monthly in arrears, the variable usage charge reflects the volume of drinking water registered on the water meter at the customer's property.
- **Drinking water fixed service charge**
Paid monthly in advance, the fixed service charge contributes to the cost of providing and maintaining the drinking water system.
- **Recycled water variable usage charge**
Paid monthly in arrears, the variable usage charge reflects the volume of recycled water used at the customer's property.
- **Recycled water systems fixed service charge**
Paid monthly in advance, the fixed service charge contributes to the costs of providing and maintaining the recycled water system.
- **Wastewater fixed service charge**
Paid monthly in advance, the fixed service charge contributes to the cost of providing and maintaining the sewer system.
- **Wastewater variable usage charge**
Paid monthly in arrears, the variable service charge reflects the volume of wastewater discharged based on applying a discharge factor to the volume of drinking water use as registered on the drinking water meter at the customer's property.

Trade Waste fees may also be applicable. For more information on these rates, please go to [Shepherds Bay Trade Waste Fees and Charges](#)

All bills must be paid through a nominated direct debit account.

Price parity policy

Customers benefit from Shepherds Bay Plus's price parity policy. Water and wastewater charges are no more than Sydney Water.

Annual changes to Sydney Water charges impact on Shepherds Bay Plus's fees and charges.

The Independent Pricing and Regulatory Tribunal (IPART) determines water and wastewater pricing for Sydney Water and local council. IPART does not determine water and wastewater prices for the private sector.

Variation in Pricing

Variations in pricing may occur from time to time and will be published on our website. If we change our pricing, we will give you notice of any variations as soon as practicable, and in any event no later than your next bill or in accordance with any applicable laws and codes.

Drinking Water service charges

You pay a fixed charge each month for your connection to our water supply. How much you pay depends on the size of your meter:

- **More than one meter:** If you have more than one meter, you will pay a fixed service charge for each connection to our water supply. How much you pay will depend on the size of your meters and how many you have.
- **Shared water meters:** If you share a meter with other units, you will pay part of the fixed charge for your water connection. We calculate this by dividing the charge for your size meter by the number of units in your complex.

Service (meter size)	Description	Unit	Charge (per meter per month)
20mm	per meter	per month	\$7.67*
25mm	per meter	per month	\$11.98*
32mm	per meter	per month	\$19.64*
40mm	per meter	per month	\$30.68*
50mm	per meter	per month	\$47.93*
65mm	per meter	per month	\$80.98*
80mm	per meter	per month	\$122.67*
100mm	per meter	per month	\$191.70*
150mm	per meter	per month	\$431.31*
200mm	per meter	per month	\$766.77*
250mm	per meter	per month	\$1198.04*

Drinking Water usage

Service	Description	Unit	Charge
Drinking Water		per kL	\$2.04*

Recycled Water service charges

You pay a fixed charge each month for your connection to our recycled water supply. How much you pay depends on the size of your meter

- **More than one meter:** If you have more than one meter, you will pay a fixed service charge for each connection to our water supply. How much you pay will depend on the size of your meters and how many you have.
- **Shared water meters:** If you share a meter with other units, you will pay part of the fixed charge for your water connection. We calculate this by dividing the charge for your size meter by the number of units in your complex.

Service (meter size)	Description	Unit	Charge (per meter per month)
20mm	per meter	per month	\$1.92*
25mm	per meter	per month	\$3.00*
32mm	per meter	per month	\$4.91*
40mm	per meter	per month	\$7.67*
50mm	per meter	per month	\$11.99*
65mm	per meter	per month	\$20.28*
80mm	per meter	per month	\$30.67*
100mm	per meter	per month	\$47.92*
150mm	per meter	per month	\$107.83*
200mm	per meter	per month	\$191.70*
250mm	per meter	per month	\$299.51*

Recycled Water usage charges

Service	Description	Unit	Charge
Recycled Water		per kL	\$1.73

Wastewater service charges

You pay a fixed charge each month for your connection to our wastewater system. How much you pay depends on the size of your meter and the discharge factor assessed for your property. These prices assume a 100% discharge factor and a deemed usage of 151 kl/year:

- **More than one meter:** If you have more than one meter, you will pay a fixed service charge for each connection to our water supply. How much you pay will depend on the size of your meters and how many you have.
- **Shared water meters:** If you share a meter with other units, you will pay part of the fixed charge for your water connection. We calculate this by dividing the charge for your size meter by the number of units in your complex.

Service (meter size)	Description	Unit	Charge (per meter per month)
20mm	per meter	per month	\$47.24*
25mm	per meter	per month	\$73.82*
32mm	per meter	per month	\$120.95*
40mm	per meter	per month	\$188.98*
50mm	per meter	per month	\$295.28*
65mm	per meter	per month	\$499.02*
80mm	per meter	per month	\$755.89*
100mm	per meter	per month	\$1181.08*
150mm	per meter	per month	\$2657.43*
200mm	per meter	per month	\$4724.30*
250mm	per meter	per month	\$7381.77*

Wastewater usage charges

Service	Description	Unit	Charge
If you discharge over 0.685 kilolitres of wastewater into our system a day.		per kL	\$1.13*

Exempt customers	Description	How to apply
<ul style="list-style-type: none"> • Public charities • Child care centres • Private schools • Aged Care Facilities • Religious bodies • Public Land, Crown land & Aboriginal land • Council properties not used for profit 	You will still pay for: <ul style="list-style-type: none"> • water usage (drinking & recycled) • wastewater (sewerage) usage if the lot discharges (or if a common meter, all lots discharge) on average over 0.685 kL of wastewater into our system per day 	If you would like to apply for an exemption, please fill out our Exemption Application Form

Refer to Miscellaneous Charge Price Fact Sheet for further pricing information

Definitions

- * Charges are the same as Sydney Water
- kL = Kilolitres = 1000 Litres